## CLAIMS

## We claim:

- Method for conducting communications within
- 2 collaboration space, comprising the steps of:
- organizing said collaboration space to include a place;
- 4 said place being implemented as a directory; and
- 5 establishing synchronous communications as a chat
- 6 session between two or more parties visiting said
- 7 place.
- 1 2. The method of claim 1, said collaboration space being
- 2 further organized according to an object model including
- 3 said place, and further including room, folder, page,
- 4 member, form, field, placetype, roomtype, skin, and placebot
- 5 objects.

1	3.	The	method	of	claim	1,	further	comprising	the	steps	of:
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- 2 presenting said collaboration space to each said party
- 3 at respective browsers;
- 4 displaying at said browsers a graphical user interface
- 5 including a chat window for presenting to each said
- 6 party the identity of other parties visiting said place
- 7 and selectors for requesting and accepting said
- 8 synchronous communications.
- 1 4. The method of claim 3, further comprising the step of:
- responsive to place manager input, selectively enabling said synchronous communications.
- 1 5. The method of claim 3, further comprising the steps of:
- displaying a chat session transcript in respective chat
- 3 windows to all parties participating in said chat
- 4 session.

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- 1 6. The method of claim 3, further comprising the step of:
- 2 responsive to party selection, selectively opening or
- opening and minimizing said chat window, said chat
- 4 session including those parties which have opened or
- 5 opened and minimized said chat window.
- 1 7. Method for communicating between users in collaboration
- 2 space, comprising the steps of:
- 3 establishing a place within said collaboration space
- and enabling a chat feature among members of said
- 5 place; and
- 6 responsive to member selection, enabling a user who is
- 7 a member of said place to chat selectively with one
- 8 other member, a plurality of other members, or with all
- 9 members of said place who currently have an open chat
- 10 window.
- 1 8. The method of claim 7, further comprising the step of:
- displaying in a chat window of each member joining a LOT9 2000 0028 US1 96

- 3 chat session for said place a transcript of said
- 4 session.
- 1 9. The method of claim 7, further comprising the steps of:
- 2 responsive to user selection at said chat window, for
- 3 said user selectively joining a chat session, sending a
- 4 chat message, replying to a chat message, leaving said
- 5 chat session, and extending a chat invitation to
- 6 another user.
- 1 10. The method of claim 7, further comprising the step of
- 2 opening said chat window to enable receipt of an invitation
- 3 to join a chat session.
- 1 11. The method of claim 10, further comprising the steps
- 2 of:
- 3 displaying in said chat window a list of members
- 4 currently active in said place; and
- 5 sending a chat message to a member selected from said LOT9 2000 0028 US1 97

- 1 12. The method of claim 10, further comprising the steps
- 2 of:
- 3 selecting from said list a plurality of members
- 4 currently active in said place; and
- 5 sending an invitation to join a chat session to said
- 6 plurality of members.
- 1 13. The method of claim 10, further comprising the step
- 2 responsive to receiving a chat message from a first member
- of said place, communicating said chat message to all
- 4 members currently active in said place.
- 1 14. The method of claim 13, said members currently active
- 2 in said place being all members in said list, and said chat
- 3 message being displayed in a transcript area of said chat
- 4 window.

- 1 15. The method of claim 9, further comprising the steps of:
- 2 displaying an invitation dialog box at the browser of a
- member of said place receiving an invitation to join a
- 4 chat session;
- 5 said invitation dialog box providing buttons for user
- selection to respond to said invitation to the sender
- only, to join said chat session, or to decline said
- 8 invitation and close said dialog box.
- 1 16. The method of claim 15, further comprising the step of:
- 2 providing at said browser a selectable control for
- 3 defining this user's availability state and toggling
- off said chat feature to an awareness selector, said
- 5 awareness selector upon selection displaying said list.
- 1 17. The method of claim 16, said awareness selector being
- 2 reciprocal to prevent lurking.
- 18. The method of claim 17, further comprising the step of LOT9 2000 0028 US1 99

- 2 maintaining said availability state persistent across
- 3 sessions.
- 1 19. The method of claim 18, further comprising the step of
- 2 loading a transcript of a prior session to said chat window
- 3 upon being opened.
- 1 20. System for synchronous communications between users in
- 2 collaboration space, comprising:
- 3 a server;
- a plurality of browsers for presenting user interfaces
- 5 to a place in said collaboration space; and
- 6 said user interface including a chat window for
- 7 displaying messages and replies to messages as a
- 8 temporary transcript of a chat session among members of
- 9 said place.
- 1 21. The system of claim 20, further comprising:

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- 2 said user interface including a sidebar selector for
- 4 responsive to said selector, said chat window
- 5 displaying a list of members with open chat windows to
- 6 said place;
- 7 responsive to user selection of a selected member from
- 8 said list, establishing synchronous communications with
- 9 said selected member.
- 1 22. The system of claim 21, further comprising a selector
- button for minimizing said chat window thereby continuing
- 3 said user as a member of said chat session while clearing
- 4 said user interface of said chat window.
- 1 23. The system of claim 22, further comprising a chat
- 2 button for opening said chat window to initiate a chat
- 3 session and receive invitations to join chat sessions.
- 1 24. The system of claim 23, further comprising an option
- 2 menu associated with said chat window for entering LOT9 2000 0028 US1 101

- 3 invitations to a plurality of members selected from said
- 4 list to join a chat session.
- 1 25. The system of claim 24, further comprising a secure
- 2 message selector operable upon selection to prevent
- 3 interception of said messages and replies to messages.
- 1 26. The system of claim 24, further comprising:
- 2 an invitation dialog box for display at the browser of
- a member of said place receiving an invitation to join
- 4 a chat session;
- 5 said invitation dialog box providing buttons for user
- 6 selection to respond to said invitation to the sender
- only, to join said chat session, or to decline said
- 8 invitation and close said dialog box.
- 1 27. The system of claim 26, further comprising:
- 2 a user selectable control for defining this user's
- availability state and toggling off said chat feature
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- 4 to an awareness selector, said awareness selector upon
- 5 selection displaying said list.
- 1 28. The system of claim 27, said awareness selector being
- 2 reciprocal to prevent lurking.
- 1 29. The system of claim 27, said availability state being
- 2 persistent across sessions.
- 1 30. The system of claim 29, said chat window further upon
- being opened loading a transcript of a prior session.
- 1 31. A program storage device readable by a machine,
- 2 tangibly embodying a program of instructions executable by a
- 3 machine to perform method steps for conducting
- 4 communications within collaboration space, said method steps
- 5 comprising:
- organizing said collaboration space to include a place;
- 7 said place being implemented as a directory; and LOT9 2000 0028 US1 103

	4	communications within collaboration space, said method steps
	5	comprising:
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The second of th	6	establishing a place within said collaboration space
14) 14)	7	and enabling a chat feature among members of said
	8	place; and
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And the first than the	9	responsive to member selection, enabling a user who is
H	10	a member of said place to chat selectively with one
120	11	other member, a plurality of other members, or with all
	12	members of said place who currently have an open chat
	13	window.

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establishing synchronous communications as a chat

session between two or more parties visiting said

tangibly embodying a program of instructions executable by a

33. A computer program product or computer program element

for conducting communications within collaboration space by

organizing said collaboration space to include a place; said

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32. A program storage device readable by a machine,

machine to perform method steps for conducting

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place.

- 4 place being implemented as a directory; and establishing
- 5 synchronous communications as a chat session between two or
- 6 more parties visiting said place.